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OFFICE OF PETITIONS

In re Application of
Burgin et al.
Application No. 09/944,676
Filed: August 31, 2001
Title: System and Method for
Automated End-User Support

DECISION ON PETITION

This is a decision on the renewed petition under 37 CFR 1.137(b), filed December 12, 2006, to revive the above-identified application.

This above-identified application became abandoned for failure to timely file a complete reply to a non-final Office Action mailed March 17, 2006. The non-final Office Action set a three (3) month shortened statutory period for reply. A two month extension of time was obtained under the provisions of 37 CFR §1.136(a). Accordingly, this application became abandoned on August 18, 2006. A Notice of Abandonment was mailed on October 3, 2006.

This petition is hereby **GRANTED**.

This application is being forwarded to Technology Center 3700 for further processing.

Telephone inquiries concerning this matter should be directed to the undersigned at (571) 272-3215.

Charlema R. Grant
Petitions Attorney
Office of Petitions